

## KINDERGARTEN TRANSPORTATION INFORMATION

### IS MY CHILD ELIGIBLE FOR TRANSPORTATION?

- Transportation is assigned according to Board policy. Your child must live within the school's attendance boundary and live further from school than the Maximum Walking Distance assigned to your child's grade level in order to qualify for transportation. For all elementary aged students, the walking distance is 1.60 KM.

### HOW CAN I FIND OUT IF MY CHILD WILL BE ABLE TO RIDE THE BUS?

- Visit STSBHN's website at [www.stsbhn.ca](http://www.stsbhn.ca) and click on the Transportation Information icon. Next you will be required to click on the Transportation Eligibility icon and enter in your primary residence and hit submit. If you are having difficulties with the website, please feel free to call the Transportation Department at (519)751-7532 and speak with the Transportation Officer assigned to your geographic area.

### HOW AND WHEN WILL I BE NOTIFIED OF MY CHILD'S BUS SCHEDULE?

- During the spring and summer Student Transportation Services Brant Haldimand Norfolk (STSBHN) plans and updates bus routes for the start of school in September. STSBHN sends a transportation letter to the families of all kindergarten students between the months of June and August.

### WHAT IF MY CHILD IS TO BE PICKED UP OR DROPPED OFF AT A CAREGIVER?

- Your caregiver's address must be within **your** school's attendance boundary **and** meet the distance criteria for transportation. You need to provide your school with this information at the time of registration so that the information can be passed on to STSBHN. If changes occur anytime after your initial registration, complete a TF001, found at [www.stsbhn.ca](http://www.stsbhn.ca) under the Forms tab, with the new alternate address information and submit the form to the school.

### CAN MY CHILD BE PICKED UP AT HOME AND DROPPED OFF AT THE CAREGIVER?

- YES, provided that both addresses are eligible for transportation to your child's school. The pick up and drop off addresses can be different, but must be used consistently every day of the week - one address can be used for pick up, and a different address for drop off.

### WHAT SHOULD I DO IF MY ADDRESS CHANGES DURING THE SUMMER?

- Call STSBHN at 519-751-7532 with this information **as soon as possible**. Leave a detailed message with your child's name, school, complete address and phone number and a transportation officer will call you with new bus information. Be advised that it can take several days to make a change in September after school starts so get the information to STSBHN as soon as it is known.

### **WHAT SHOULD I DO IF MY CHILD'S BUS IS LATE?**

- All late bus notifications are posted at [www.stsbhn.ca](http://www.stsbhn.ca) and clicking on the Bus Delays icon. You will need to know which bus your child(ren) travel on to be able to see if their route is running behind schedule.

### **HOW DOES THE SCHOOL KNOW ON WHICH BUS MY CHILD RIDES?**

- All schools have access to current bus lists from STSBHN. In addition, STSBHN prepares tags for each kindergarten student which helps identify what bus they are assigned to in the morning and afternoon.

### **DO I NEED TO MEET MY CHILD WHEN THEY GET OFF THE BUS?**

- YES, it is required that someone, parent, guardian, or designate, meets your child at the bus stop. Parents need to make arrangements for their child to get to and from their bus stop safely. If no one is present to accept the child at the end of the day, the child will continue on the bus route and, once the route has been completed, will be returned to the school.